## Things to know about Discover & Go:



**Age Limit**: The minimum age to reserve a pass is 14 years old. For some attractions, the minimum age will be 16 or 18 and up. Attractions available for older age groups will not display on the screen when someone younger logs in. For example: the de Young Museum has an age limit of 18 and up. If a 14 year old logs into the D&G site, the de Young Museum passes will not show up on the screen.

**Residency requirements**: <u>Patrons must live within the library's service area in order to log in</u> <u>and reserve passes</u>. The new site is set up to track a patron's zip code. If a patron does not qualify to reserve a pass because their zip code is not in the library's jurisdiction, we recommend that they try their home library (within their zip code) since many local library systems offer Discover & Go.

**Reservations not cancelled**: If you reserve a pass and do not use it or cancel the reservation, the unused pass will count towards your limit.

**International languages:** Google Translate is now available on Discover & Go, so users may be able to set labels and descriptions in a language of their choice.

**Printed passes and Mobile passes:** Most attractions will require that users print their passes in order for the venue to collect the printed passes. The information will be provided on the attraction's page. If an attraction requires a printed pass, mobile passes will not be accepted.

**Geolocation:** Under Map View, patrons have the option to provide their current location so the site can display attractions nearby.

**Searching for attractions:** You can search by attractions or locations. In addition you can apply the filter that lets you search for 3 types of passes

- 1. Free passes
- 2. Discounted passes
- 3. Mobile passes accepted



Now that you know the changes, search **Discover & Go** for your next adventure!